DEFENCE AND SPACE

Fortion® SMaC
Service Management and
Collaboration Platform

Fortion® SMaC

Devices
- With changes
- According to installation ...
- According to LCN
- According to module
- According to part identifier
- According to supply number
- Newly created
- With torque wrench
- With maintenance level ...
- Only assemblies
- Only system devices

Documents
- Deadlines by device
- Deadlines by date
- Changes
- Part identifier changes
- Inspections

Edit   Expand   Collapse   New device   Modify modules   Print

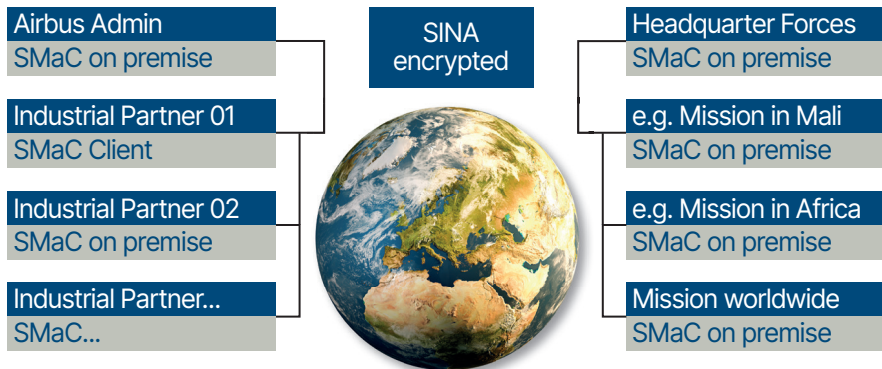| TKZ	VNR	Description
002584-CZ	5670-16-007-3589	
003221-CZ	5440-16-007-2911	IND_Emergency exit
003279-CZ	5670-16-008-4542	Retractable steps
003302-CZ	5670-16-007-3590	Internal door
003402-CZ	5440-16-007-2552	IND_Entrance door
003593-CZ	5340-16-007-2684	Ladder
003694-CZ	6110-16-007-2634	Upper holder for handrail
004124-CZ	5340-16-007-2683	Control unit panel
004305-CZ	0000-00-000-0027	Lower holder for handrail
004535-CZ	0000-00-000-0029	Technical compartment door (R/H)
004536-CZ	0000-00-000-0028	Technical compartment door (rear R/H)
004540-CZ	0000-00-000-0026	Technical compartment door (rear L/H)
004611-CZ	6210-16-007-2589	Technical compartment door (L/H)
004611-CZ	6210-16-007-2589	Tactical lighting 4 (technical compartment, R/H door)
004809-CZ	8115-16-007-2774	Tactical lighting 5 (technical compartment, L/H door)
004844-CZ	4720-16-007-2551	Exhaust pipe holder
004902-CZ	4130-16-008-4533	Exhaust pipe with terminal
005071-CZ	0000-00-000-0014	Compressor unit
005557-CZ	0000-00-000-0015	Damper complete (TypeA)
008029	6115-16-007-2595	Damper complete (TypeB)
010406-12	0000-00-000-0019	Core engine
010406-12	0000-00-000-0484	Waveguide FLEX WR75F.KU-BAND FEED TUEM
01100101	5915-12-382-4202	Waveguide Flex 2 (Feed)
		IND - LF filter low pass

Management of In-Service Support Requirements

Decision makers lack reliable system status information to enable accurate situational awareness of their assets globally, such as untraceable material, missing material information and nonsensical duplicate procurements. Additionally, the Ministries of Defence and Security need tools to support collaboration and synchronisation between headquarters, industrial partners and dismounted soldiers. SMaC is a collaboration and management system optimised for in-service support. It simplifies logistics processes and workflows by managing devices, their configuration and incident management. The platform enhances the efficiency of systems in use, ensuring long-term operational readiness. It also ensures uninterrupted communication between operational forces – whether in aviation, military or security – and their supporting industrial partners. SMaC empowers customers to make informed decisions based on factual data, such as reliable maintenance and usage planning to identify costly problems by tracking repeated issues with a device.

Worldwide Operational Readiness

The software is designed for remote operations, with in-service support data available globally. Confidential communication between sites is secured by a government-certified encryption tool, compatible with all NATO partners. Information can be collected on a mobile device during a mission and will automatically sync once a network connection is available.

Airbus Admin	SINA encrypted	Headquarter Forces
SMaC on premise		SMaC on premise
Industrial Partner 01		e.g. Mission in Mali
SMaC Client		SMaC on premise
Industrial Partner 02		e.g. Mission in Africa
SMaC on premise		SMaC on premise
Industrial Partner...		Mission worldwide
SMaC...		SMaC on premise

Key Benefits

- **Location independent:** enables remote operation
- **Flexibility:** plug-and-play integration of additional stakeholders
- **Data safety:** meets the requirements of extended IT baseline protection

Key Features

- Modular system structure
- Flexible customisable dashboards
- Modern web-based client
- Compliant with ASD S2000M standard
- Incident and problem management in accordance with ITIL (Information Technology Infrastructure Library)
- Security compliant to ZDv A-960/1
- User-friendly software roll-out and maintenance during operations

Customisable

Thanks to its modular design, the software is adaptable to specific customer needs. Additional suppliers, service providers and other stakeholders can easily be connected via plug-and-play. A restrictive roles and rights concept ensures that stakeholders only receive the information they need.

Easy to Use

The dashboard provides a convenient overview of key figures. Essentially applications, such as incident management, spare parts management and document management are seamlessly integrated into the platform. The system also supports consistent data management by offering suggested input values wherever possible.

AIRBUS